



FAR NETWORKS
A 21st century IT Partner



RELIEF

MANAGED SERVICES

Powered by



Skype
for Business

2017 | 2018

 www.farnetworks.com

SERVICES DESIGNED TO MAKE YOUR LIFE EASIER



Reduce the cost and time to deliver and manage your IT infrastructure by taking advantage of our deep expertise and experience across Microsoft infrastructure technologies. With expertise that spans the entire Microsoft platform and beyond, our managed services deliver a scalable IT infrastructure, designed for Office 365, that unlocks your business potential so you can increase productivity, improve agility and reduce cost.


Get the right skills in the right location through our global delivery, we really care about your specific needs. We offer a variety of support services and level options, either you ask for 24/7 coverage on a European basis or you need support for specific components to get full control of your infrastructure. We can monitor your infrastructure with alarm systems, strongly reducing any vulnerability and downtime.

With FAR Networks managing your infrastructure, you get the flexibility you need when it comes to structuring your service arrangement, we deliver proactive and on-demand assistance with customized services and schedules.




MANAGED WORKPLACE

A comprehensive selection of services including service desk, troubleshooting, platform management, so you can realize the full benefits of the modern workplace.




MANAGED SERVER

Whether you are hosting virtual or physical servers, we can deliver safe and full compute management and support so that you can focus on the day to day running of your business.



MANAGED NETWORK

Stay focused on your critical goals by letting us handle the day-to-day tasks of keeping your network secure, up to date, agile and scalable.



BACKUP & DRaaS

Be prepared before disaster strikes with a solution that allows you to easily safeguard, search and recover individual files and application data from a backup.

RELIEF MANAGED SERVICES DELIVERABLES

	BRONZE	SILVER	GOLD
Dedicated Engineer	✓	✓	✓
Managed desktop services	✓	✓	✓
Managed network	✓	✓	✓
Proactive monitoring	✓	✓	✓
Advanced proactive monitoring		✓	✓
Managed server	✓	✓	✓
Voice: GW & Endpoints services	✓	✓	✓
Remote support	✓	✓	✓
Escalation to 2nd level of support	✓	✓	✓
On-site support		✓	✓
24/7 support			✓
Back up as a service	ON REQUEST	✓	✓
Disaster Recovery as a service			ON REQUEST

WANT TO KNOW MORE? GET IN TOUCH WITH US:

TEL: +39 02 92271450

far.info@farnetworks.com

www.farnetworks.com/en/sof-microsoft

EMEA HQ

FAR Networks Srl
St.Padana Superiore 19/D
20063, Cernusco sul Naviglio
ITALY